

## Open Windows Mode - Information Sheet for Customers

We have knowledge of cases where the heater does not switch back to normal heating mode after switching to Open Windows mode.

The Climastar heaters with touch control switch to Open Windows mode when a temperature drop of 3 °C is detected within 5 min. is detected. The heater switches off and should switch on again when a stable temperature is detected for 15 min.

Now it is the case that even a small flow of air can prevent switching to heating mode, as the accuracy of the temperature measurement is 0.05 °C. The temperature is measured with a high accuracy. The high accuracy is important for regulating the temperature advantage, but a disadvantage for switching back from open window mode. disadvantage.

This can be a particular problem if the heater is placed next to doors or doors or other places where a slight draught can be expected. is installed.

Should it happen that the heater gets stuck in Open Windows mode mode, the only option is to deactivate the Open Windows mode. deactivate.

Deactivate Open Windows mode:

- The heating is switched on, now press OK/MODE for 5 sec.
- Then press the arrow key down for 5 sec.
- until OPEN OFF appears on the display.

If you want to reactivate the open mode, repeat the same procedure, but OPEN ON will then appear on the display.